

GVR Mission Statement: "To provide recreational, social and leisure education opportunities that enhance the quality of our members' lives."

MINUTES

Policy Governance Ad Hoc Committee Regular Meeting

Tuesday, September 1, 2020 10:00am MST – Teleconference

Committee Approved – November 5, 2020

Attendance: Bob Northrup (Co-chair), Beverly Tobiason (Co-chair), Jerry Humphrey, Ed Knop, Chuck Soukup, Sandra Thornton, Don Weaver (ex officio) (arrived 10:37am), Jen Morningstar (Liaison/Interim CEO), Marie Wilbur (Meeting Scribe)

Co-chair Tobiason called the meeting to order at 10:00am MST. Roll was taken and a quorum established.

1. Welcome to New Committee Members and Member-Owners

Co-chair Tobiason welcomed new members - Ed Knop, who will provide insight on Member-Owner linkage surveys to the Committee; Jerry Humphrey (Chair) and Chuck Soukup, who will work as the Education Subcommittee.

2. Review of August 2020 Meeting Minutes

MOTION: Northrup/2nd. Approve the minutes of August 4, 2020. Passed: Yes – 3; Abstain – 3 (Soukup, Knop, Humphrey)

3. Policy Governance Update - B. Tobiason

- Today, September 1, GVR goes live with Policy Governance
- Met recently with Brown Dog for further coaching
- Next is delineating roles between Directors and Committee Chairs

4. Education Proposal – J. Humphrey

Chair Humphrey and C. Soukup have worked on the following:

- Preliminary session to answer questions from new trainee candidates after they have read the PG Manual
- Developing a program to test out this year and fine tune for use by Directors next year and in future years
- They will work more on contents before the next Committee meeting

Chair Humphrey and C. Soukup responded to questions from the Committee and gave and received suggestions for further fine tuning.

Co-chair Tobiason called on E. Knop to talk about his insight on surveys. He reviewed the reasons for and the methodology behind surveys, how to get higher responses and anticipating possible problem areas.

Discussion followed regarding the effectiveness of Survey Monkey and how to identify member sampling. Concerns were raised regarding linkage communication, what linkage is composed of, and how best to use the information provided by surveys. Need is to establish guidelines for Directors to use going forward. Discussion of tightening up governance policies. Also, for budget consideration, should be the cost of surveys.

5. Member-Owner Linkages – Annual Survey – S. Thornton

S. Thornton has begun working on this project. There is time to continue her work. S. Thornton stated she has received much insight from E. Knop.

6. Member-Owner Linkages - Mini-Survey - B. Tobiason

Developed two different versions centered around spending. After discussion, it was decided that it was better to send mini-survey out sooner rather than later. Mini-survey will consist of a question on spending and a list of initiatives of which responders will be asked to prioritize their top three. An opening paragraph was developed by Donna Coon, Fiscal Affairs Chair, with the heading "The Board Wants to Hear From You"... Plans are to send to the 80% of members on GVR email list and to place on eBlast. A deadline for return responses will be established. Plan is to get this out as soon as possible.

- **7. Next Steps –** were covered in above discussions.
- 8. Member Comments and Questions none

Adjournment

MOTION: Tobiason/2nd. Meeting adjourned at 11:42am MST. Passed: unanimously.